



# COLLABORATION REACHED ITS SPEED LIMIT? NOT FOR THIS GOVERNMENT AGENCY...

## THE CLIENT

When a major government agency identified a need to work more collaboratively, smart/tasking stepped in to provide support. The agency, which was working in partnership with a number of other departments and selected industry partners, needed a more intelligent means of sharing and interpreting data in order to become more responsive and innovative on joint projects.

**Was there a way of creating a neutral collaboration space in a high-security, high-scrutiny environment?**

## OUR APPROACH

Smart/tasking got to the nub of the challenge very quickly. In just six weeks, we were able to pilot a dedicated collaboration zone in London, accredited by the Institute of Collaborative Working and drawing on its best practices in order to create the best possible experience for our client. The zone, which we specially branded, was stocked with a full suite of tools and methodologies that would elevate the joint-working teams' ability to innovate. The approach and tools, including a core IT system, were all based on Agile methodologies and centred on collaborative working best practices. Light touch facilitation techniques from the on-site team were developed to foster more effective cross-departmental working.

## GREAT RESULTS

Participants felt freed from department legacies and constraints, and found they were able to think and act in new, fresh ways; unencumbered by previous ways of working. Ideas were conceived and took shape more quickly, and progressed to delivery far more smoothly than before. Importantly, the new collaboration zone enabled more businesses - especially SMEs - to meet and engage with government departments, giving them a platform to showcase their own skills and expertise.

Importantly, as smart/tasking commits to leaving a legacy on each of our engagements, our intervention has created a highly transferable service and a set of collaborative values which can be quickly spun up elsewhere, as needed!

**COULD YOUR PROJECT COLLABORATION USE A FINE-TUNING?  
TALK TO SMART/TASKING. LET'S OPTIMISE.**